

ALTOONA WATER & SEWER UTILITIES

1303 LYNN AVENUE
ALTOONA, WISCONSIN 54720
715-839-6092
www.ci.altoona.wi.us
HOURS:
Monday – Friday
7:30 a.m. - 4:00 p.m.

The Consumer Confidence Report, also known as the Water Quality Report, is available on the City website. To learn more about the City of Altoona's water quality, visit www.ci.altoona.wi.us

To receive a hard copy, call 715-318-5840.

RETAIN THIS STATEMENT FOR YOUR RECORDS

WATER RATES:

QUARTERLY SERVICE CHARGE:

5/8" & 3/4"	\$25.80	2"	\$78.00
1"	\$33.90	3"	\$117.00
1 1/4"	\$46.80	4"	\$183.00
1 1/2"	\$55.50	6"	\$297.00

PLUS VOLUME CHARGE - ALL METER SIZES:

General Residential	\$4.45 per 1,000 gallons
Multifamily Residential	\$4.75 per 1,000 gallons
Nonresidential – First 50,000	\$4.90 per 1,000 gallons
Nonresidential – Next 250,000	\$4.65 per 1,000 gallons
Nonresidential – Over 300,000	\$3.80 per 1,000 gallons

SEWER RATES:

QUARTERLY SERVICE CHARGE:

Base - \$15.50

PLUS VOLUME CHARGE - ALL METER SIZES:

\$7.99 - per 1,000 gallons

STORM WATER (STRM)

Residential - \$9.00

Industrial - \$93.39 per acre

Commercial & Institutional - \$158.79 per acre

PUBLIC FIRE PROTECTION (HYD)

5/8" & 3/4"	\$22.44	2"	\$180.00
1"	\$56.13	3"	\$336.00
1 1/4"	\$83.04	4"	\$561.00
1 1/2"	\$112.23	6"	\$1,122.00

CITY OF ALTOONA UTILITIES PAYMENT OPTIONS:

- Cash
- Check, money order, or cashier's check
- ACH withdrawal from Checking or Savings Account (please call 715-318-5840 for details)
- Credit card payment at: www.ci.altoona.wi.us/public_works.phtml

PROMPT PAYMENT OF BILLS:

A one-time late payment charge of 3% will be added to bills not paid within 20 days of issuance. This late payment charge is applicable to all customers. The utility customer may be given a written notice that the bill is overdue upon 20 days after the bill is issued and unless payment or satisfactory arrangement for payment is made within the next 10 days, service may be discontinued pursuant to Chapter PSC 185, Wisconsin Adm. Code.

Failure to receive a bill is no excuse for nonpayment and does not exempt customer from late payment charge.